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StyleWriter II: Envelope Margin Problem (6/93)

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TOPIC -----

I'm having a problem printing envelopes on the StyleWriter II printer.

The left margin consistently comes out about 5/8" less than what is set in the software. That is, if the margin is set to 2 inches in the software, the printed output comes out with a left margin of 1 3/8". The top margin seems to be correct (I did not test the right and bottom margins).

Using an original StyleWriter printer (using StyleWriter driver 7.2.3), the results are similar. The left margin prints a consistent 1/2" less than is set in the software.

Is there a workaround?

DISCUSSION -----

We (Apple) duplicated the margin problem on the StyleWriter II when printing with envelopes. It seems that the left margin is shortened by approximately 9/16", and the right margin gains the 9/16". The top margin is fine, and the bottom margin is as expected.

We are reporting the right/left margin problem as a bug to engineering. In the meantime, adding an extra 9/16" or 5/8" to the margin settings will work fine.

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