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StyleWriter II: Margins on Legal Size Paper (4/93)

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TOPIC -----

I am having problems with margins while printing to legal size paper on a StyleWriter II. I have the top margin set for 1/2 inch, but in reality it only has about 1/4 inch margin. This happens in Microsoft Word 5.1a, Now Up-to-Date, and Calendar Maker 3.0. I am printing in landscape orientation, but it happens while printing in portrait as well.

It appears that the page is not being pulled into the printer as far as it should be before it starts printing. I am using a PowerBook 145 6/40 and can recreate the problem with a Classic II 10/80. Both of these computers are running system 7.0.1.

DISCUSSION -----

We were unable to duplicate the problem described above. We used Microsoft Word 5.1a and printed a legal size page in both portrait and landscape orientation. There was only a minor deviation of about 1/16 to 1/8 inch, depending on the orientation. We could adjust the margin setting to get exactly 1/2 inch.

The minimum margin specification for the StyleWriter II is 5 mm on the top and sides, and 8 mm on the bottom. Therefore, a 1/2 inch margin is not a problem. The only suggestions we have at this point are to reinstall the StyleWriter II software using the Installer, and verify that you are using 16-24 lb. bond copy paper. Optimal results can be obtained when using uncoated papers

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