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## StyleWriter: Decayed O-Rings

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TOPIC -----

After my customer's StyleWriter had a paper jam, I found a broken O-ring between the platen and the slot for the cut sheet feeder. I inspected the StyleWriter and found that both of the rubber O-rings had decayed and fallen off.

How should I repair this printer?

DISCUSSION -----

We believe that the O-rings degraded due to abnormal wear or other environmental factors. Our tests have shown no visible degradation of the StyleWriter's performance if the rings were removed entirely.

We recommend that you leave the O-rings off the printer.  
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