



# Tech Info Library

## SIMM Socket Repair: Invalidates Warranty (11/94)

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TOPIC -----

I am working on a user's Macintosh II motherboard that has its SIMM sockets damaged. The board itself is fine, but when the memory was upgraded, the tabs that lock the SIMM into the socket were broken off. Now, the SIMM creeps forward and causes a system bomb.

Is it possible for me to replace the SIMM socket, or must I replace the entire motherboard to stay within Apple's return exchange criteria if the motherboard needs to be exchanged down the line? The motherboard is fine now; I can brace the SIMMs and all is well.

DISCUSSION -----

For the board to meet the exchange criteria, there must not be any part of the logic board damaged, including the SIMM sockets. Currently, there is no facility with which we could authorize and supply the SIMM socket for replacement.

You may wish to contact Service Provider Support if you feel the board should be accepted, they may be able to make an exception for you.

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Support Information Services

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