



# Tech Info Library

## Service Source CD: Script Error and Solution (11/94)

Article Created: 21 April 1991

Article Reviewed/Updated: 07 November 1994

\* RESTRICTED: Apple Internal and Support Providers Only \*  
Not For General Public Release

TOPIC -----

When using the April 1991 release of the Service Source CD-ROM, I get an error message saying "There is no card field named Version."

DISCUSSION -----

Service Source is a compact disc (CD-ROM) version of Apple's Service Technical Procedures Manuals. It is available to all service providers who are part of Apple's Service Subscription program.

### The Problem

-----

If you have started up a previous version of Service Source, a stack called SSROOT was created and stored in the same folder on your hard disk where HyperCard 2.0 and the Home stack reside. A script, which is used to determine whether the SSROOT stack is the latest version, has a flaw and will not automatically find and replace the old version of SSROOT. The error message you will receive is "There is no card field named Version."

### The Solution

-----

To force the Service Source Startup stack to install a new SSROOT stack, quit HyperCard and drag the old SSROOT stack from your hard disk into the trash.

### Article Change History:

07 Nov 1994 - Reviewed for technical accuracy, revised formatting.

Support Information Services

Copyright 1991-94 Apple Computer, Inc.

Keywords: hts

=====

This information is from the Apple Technical Information Library.

19960215 11:05:19.00

Tech Info Library Article Number: 6790