

RGB Monitor: Troubleshooting Intermittent Shut-offs (11/94)

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TOPIC -----

Two Apple RGB high-res monitors are giving me a problem. After running for varying lengths of time, they shut down. Sometimes, you can restart them after a one-minute cool down. At other times, you have to wait longer. Sometimes they run all day, and other times they may shut down in as little as 30 seconds.

The power source has been checked and seems to be good: no surges or low voltages coming in. Power supplies have been exchanged. This seems to slow down the repetition, but does not solve the problem.

DISCUSSION -----

The most common cause for intermittent shutdown in the High-Resolution RGB Monitor is a failing high-voltage capacitor, though a Main Logic Board D can also cause this type of failure. Replace the high voltge capacitor first and test again. You should find that the monitor stays powered on.

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