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## PowerBook 1400: Media Bay Device Ruggedness (12/96)

Article Created: 5 December 1996

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TOPIC -----

I cannot find any printed "user awareness guidelines" listing precautions to take to prevent damage to the Media bay, Floppy Drive, CD-ROM drives, and all other modules used with the Powerbook 1400 series computers. How careful do I need to tell my customers to be when handling these modules?

DISCUSSION -----

No published information exists which documents the ruggedness of the floppy disk drive or CD-ROM drive used in the expansion bay of the PowerBook 1400 series computers.

When these modules are outside of the computer, they are more susceptible to damage from shock or being dropped because they do not have the computer around them to protect their mechanisms and absorb shock.

Apple's recommendation as to what you can tell your customers is that the media bay devices should be treated with care and protected from excessive shock.

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Keywords: kpbook

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19961205 10:22:11.00

Tech Info Library Article Number: 20704