Power Macintosh 8100/100AV: No Video from AV Card (6/96)

Article Created: 19 June 1996

TOPIC --

A customer has a Power Macintosh 8100/100AV computer, which is unable to display
video on any known-good displays connected to the AV card, but the built-in
video port works fine. We have already replaced the AV card, the logic board,
and power supply, but the computer still cannot display video from the AV card.
What else can we check?

DISCUSSION ---

You should also verify that the computer has a known-good logic board power
cable. Use the steps below to check this cable:

Step 1

Locate the logic board power cable, which is a bundle of 21 multi-colored wires
connecting the power supply and logic board.

Step 2

Verify that there are 21 wires and that each wire is connected to the correct
pin sockets on the two end connectors; each wire should be connected to the
corresponding pins on each connector.

If any wire is missing or if any wire is not properly connected, proceed to Step
3.

Step 3

Replace the logic board power cable (922-0838).

Keywords: supt,hts

===

This information is from the Apple Technical Information Library.

19960619 16:13:45.00

Tech Info Library Article Number: 20062