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PowerBook 150: Yellow Box on Display (4/96)

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TOPIC -----

I have a customer who says that they see a yellow box all the time on a portion of the display of their Macintosh PowerBook 150. What is causing this? Which part(s) need(s) to be replaced?

DISCUSSION -----

The technical details of this issue are not known at this time. However, it is known that if a yellow box is seen on the display, the display itself most often is the problem, and it should be replaced.

Although, this issue appears to be emerging as a common problem, an Apple RMA policy is not in place. In other words, these displays will not be replaced free of charge after the unit is out of warranty.

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18 Apr 1996 - Reworded for clarity.

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