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PowerBook 500: Gray Screen After Connecting Display (10/95)

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TOPIC -----

I am using QuickTime 2.1 with System 7.5.2 on a PowerBook 500 series computer. If I place the PowerBook 500 in the sleep mode, and either connect or disconnect an external monitor, the built-in screen has only a gray desktop and no pointer when awakened. This problem does not happen when I use QuickTime 2.0.x.

DISCUSSION -----

Apple Engineering is currently investigating this issue. This problem occurs only with the PowerBook 500 Series computers using QuickTime 2.1.

A workaround is to shut down the PowerBook when connecting or removing an external monitor, then power it back on. You may also disable QuickTime 2.1 using the Extensions Manager if you need to connect and disconnect a monitor several times.

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