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Processor Upgrade Incompatible With SilverLining 5.6.1 (6/95)

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TOPIC -----

I have a customer who has a Macintosh Quadra 630 which has a Macintosh Processor Upgrade installed in it. He also has an external La Cie Jewel Portable 730 hard drive which has been formatted with Silver Lining 5.6.1.

The computer will not startup from the internal hard disk if the unit is in PowerPC 601 mode and the La Cie external hard drive is attached. It works correctly (in 601 or 68040 mode) if the external hard disk is removed, or if it is started up from the external La Cie hard disk.

I have had this customer clean install the System folder on the internal hard disk, but this did not fix the problem. What is wrong?

DISCUSSION -----

The only work around of which we are aware is for customers to use Silver Lining version 5.5.4. This version is SCSI Manager 4.3 compatible, although it does not take full advantage of SCSI Manager 4.3's advanced features.

SilverLining 5.6.1 is compatible with the Power Macintosh Upgrade Card, however, it seems to have some incompatibilities with the Power Macintosh Processor Upgrade. The third-party companies are trying to determine the extent of these incompatibilities and work toward a solution.

Since it is unclear which product is causing the incompatibility, and the problem only seems to occur when using SilverLining, customers should keep in touch with La Cie Technical Support. La Cie should be able to provide the customers with any updated information regarding this problem's progress.

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