PC Exchange: Conflict With Virex 4.x (9/94)

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TOPIC ---

My Macintosh hangs when Virex 4.01 scans DOS disks mounted by Macintosh PC
Exchange.

DISCUSSION --

This is due to the nature of PC Exchange and Virex. Virex 4.x scans any diskette
allowed to mount on the desktop, but Virex is assuming that all disks mounted
will be Macintosh disks. When it encounters a DOS disk, it doesn't know what to
do and hangs the Macintosh. We tested with Virex 5.01 and it seems to work OK
with DOS diskettes.

So, the first thing to do is upgrade to Virex 5.01. If that doesn't work, try
the following workarounds.

Work Around
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1. Deinstall Virex and install Symantec's Sam Intercept which has code to check
what type of disk and then either scan accordingly or not scan at all.

2. Turn on the option in the Virex control Panel to prompt the user before a
scan is attempted. Then the user must select No when asked to scan a DOS
formatted diskette.

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