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PowerShare Server: Mail Server Won't Start Up (7/94)

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TOPIC -----

When I started my PowerShare Mail Server I got the error message, "PowerShare mail server could not be initialized." All client workstations are getting the error message "The mail server is not accessible." No new software has been installed on server and there has not been any type of power failure or network interruption.

DISCUSSION -----

The problem you describe was probably the result of a bad resource in the "PowerShare Mail Prefs" file in the "System:Preferences" folder. To correct the situation, do the following:

- 1) Remove the "PowerShare Mail Prefs" file from the "System:Preferences" folder.
- 2) Relaunch the Mail Server.
- 3) When the dialog asking "Is this a new server or do you want to restart an existing server" appears, click "Restart".
- 4) A dialog with a pop up menu of all of the attached volumes will appear. Select the volume containing the Mail Server data files, and click OK.
- 5) The Mail Server should restart and the mail should all be there.

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