Portable StyleWriter: Startup Failure (10/93)

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TOPIC ---

I have seen a number of Portable StyleWriters that have the same failure
mode. The failure mode is during startup and looks like this: the Power
LED is ON, the ERROR LED is OFF, the ON LINE LED is Flashing and the unit
will beep 5 times.

DISCUSSION --

A limited number of Portable StyleWriters were manufactured with bad DRAM
on the main logic board. Apple expects most of these failures to occur in
warranty. If failure occurs outside the warranty period, with the noted
failure mode and serial number range, it can be covered by CS code on a
case by case basis. The serial number ranges are:

CC329AHB1H3 to CC329AHV1H3
CC331C3T1H3 to CC335JOD1H3
CC335KFT1H3 to CC335KZ91H3

Use replacement service module 661-0830.
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