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Personal LaserWriter: Image Missing (8/93)

Article Created: 19 August 1993

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TOPIC -----

Documents printed on my Personal LaserWriter are missing certain parts of the output. Typically, the missing section will extend in a vertical direction from the top to the bottom of the page. The width of this vertical white band varies slightly. What could cause a problem of this type?

DISCUSSION -----

When a problem of this type occurs, first remove the toner cartridge and carefully inspect the laser's optical path for obstructions. Before reinserting the toner cartridge rock it back and forth gently to redistribute the toner.

If the problem continues try replacing the scanner assembly cover which is available through Service, using part number 971-0040. Under rare circumstances the plastic scanner cover can warp enough to partially block the laser beam before it strikes the photosensitive drum. Replacing the scanner assembly cover will correct the problem.
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Keywords: hts

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19960215 11:05:19.00

Tech Info Library Article Number: 13016