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## PowerBook: Doesn't Sleep After Faxing (4/95)

Article Created: 6 April 1993

Article Reviewed/Updated: 19 April 1995

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TOPIC -----

My PowerBook 180, with PSI modem, wakes up from sleep to receive a fax, but doesn't then go back to sleep. The screen dims and the hard drive spins down, but the PowerBook stays awake.

DISCUSSION -----

This is a known problem with sleep after sending or receiving faxes. It happens with Apple's Express Modem and PowerBook Fax/Data Modem, as well as third-party modems.

- Apple's PowerBook Fax/Data Modem and Express Modem: the problem has been addressed, updating to the latest version of the Express Modem software will resolve the issue.
- PSI modem: the problem is inherent in the design of the modem and its use of the "sound enable" pin. It would require a hardware modification, and we are not aware of any upgrade plans by PSI. Contact them for further information.

Article Change History:

19 Apr 1995 - Noted that Express Modem issue is resolved.

Support Information Services

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Keywords: kpbook

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19960215 11:05:19.00

Tech Info Library Article Number: 11920