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PowerBook 160, 180: If Video Won't Refresh with External Display

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TOPIC -----

I have a PowerBook 160 with a second monitor attached. When the display dims, it doesn't refresh when a key is pressed. Both displays just light up, but remain blank with the exception of the cursor. The only way to recover is to turn the computer off with the power button in back.

DISCUSSION -----

CompUSA has a license agreement with Connectix to supply "CPU" (Connectix PowerBook Utility) software with the PowerBooks they sell. Some Connectix customers received a version of CPU software that's not compatible with the video-out features of the PowerBook 160 and 180. As of November 1992, Connectix is shipping version 10j, which eliminates the problem you describe.

To locate a vendor's address and phone numbers, use the vendor name as a search string.

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