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PowerBook Fax Modem: Incompatibilities with Microsoft Word

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TOPIC -----

On my PowerBook, I'm using Microsoft Word 5, which adds some printing options to the standard Print dialog box and File Print menus. These options work correctly with printers, but not with the fax selection.

- 1) The Fax Preview button in the fax dialog window doesn't show a preview if the document is longer than one page.
- 2) If I attempt to fax only one page of a document, the software images the entire document.
- 3) The coversheet is garbled in preview, but prints out OK.
- 4) The fax dialog window shows that a Section Range is available, but it won't accept any values. If I select a page range, it will print that range of each section.
- 5) If I set the Preference to "Retransmit pages not yet sent when a break occurs":
 - On the first break, it attempts to retransmit
 - On the second break, it starts to send all pages again.

DISCUSSION -----

- 1) This is definitely a bug in Microsoft Word 5.0. There's no workaround. We've forwarded a request to Microsoft to correct the problem in the next release.
- 2) There's a known problem with Microsoft Word faxing all pages even when specifying a smaller page range. Microsoft has informed us that they are working on the problem. The alternative is to copy-and-paste the necessary page range into a new document and fax the new document.
- 3, 4, & 5) The next version of FaxSender software will correct these.

Article Change History

12/01/92 - REVISED • To include more compatibility issues.

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