Network Server 500 & 700: Floppy Drive Troubleshooting (2/96)

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TOPIC ---

This article provides floppy drive troubleshooting steps for your Network Server
500 or Network Server 700.

DISCUSSION --

Symptom: Internal floppy drive does not operate

Step 1
Use a known-good floppy disk.

Step 2
Verify that mezzanine-to-floppy drive cable is properly connected.

Step 3
Verify that rear drawer is properly installed.

Step 4
Replace floppy drive.

Step 5
Replace mezzanine-to-floppy drive cable.

Step 6
Replace mezzanine interconnect board.

Step 7
Replace logic board. Retain customer's DIMMs.

Symptom: Does not eject disk

Step 1
To eject a previously inserted disk, insert an opened paper clip into hole
beneath floppy drive.

Step 2
Reseat floppy drive bezel and floppy drive so that bezel slot aligns correctly
with floppy drive.

Step 3
Verify that rear drawer is properly installed.

Step 4
Replace floppy drive.

Step 5
Replace mezzanine-to-floppy drive cable.

Step 6
Replace mezzanine interconnect board.

Step 7
Replace logic board. Retain customer's DIMMs.
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