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Macintosh 5xxx/6xxx: Which System CD to Use for REA? (1/97)

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TOPIC -----

I am attempting to follow the procedures outlined in the Repair Extension Procedures to install System 7.5.3 on a customer's Power Macintosh 5200 series computer. However, the instructions do not appear to correspond to the information on the CD-ROM disc. For example, the version of Disk First Aid on the CD is 7.2 rather than version 7.2.2. Also, one of the steps states that I should use a System Mover Script, but I could not find this script in the Utilities folder, nor on the CD.

The printing on the CD states that it is part number 691-1073-A. Is this the correct CD-ROM disc to be used with the Repair Extension Program?

DISCUSSION -----

It appears that you are using the wrong CD-ROM disc for these procedures. Initially, Service Providers received a System 7.5.3 CD-ROM disc (part number 691-1073-A) for the Power Macintosh and Performa 5200, 6200, 5300, and 6300 Repair Extension Program. Apple recommended that Service Providers used this CD to perform a clean installation of System 7.5.3 CD after checking for and replacing all known hardware issues.

However, a newer CD-ROM disc (part number 600-4454-A) is available titled, "Macintosh 5xxx/6xxx System 7.5 v 2.0 Update Service CD". This newer CD is custom-made for this REA program. All service providers should be receiving and using this CD since it corresponds to the REA service procedures. If you do not have this CD, contact Service Provider Support to obtain the correct CD.

*Note:

The models included in this program are Apple Power Macintosh 5200/75 LC and 5300/100 LC, and Macintosh Performa 5200, 5215, 5300, 6200, 6205, 6214, 6216, 6218, 6220, 6230, 6290 and 6300. (The recently introduced Power Macintosh 5260 and 6320 are not included in this program because Apple corrected all the known issues with this product prior to manufacturing.)

Article Change History:

17 Jan 1997 - Added information about models included in the program.

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