Tech Info Library

Macintosh LC 475: Not Compatible with Display Enabler 1.0 (5/94)

Article Created: 18 May 1994

TOPIC --

When I connect a Multiple Scan 20 Display to an LC 475 equipped with 512K of
VRAM and installed the Display Enabler 1.0 software everything worked fine. When
I upgraded the Video Memory to 1 MB, the system stopped working. I get the
"Welcome to Macintosh" screen, then the system hangs.

The computer works correctly if I startup with the Extensions disabled. Is this
a problem with Display Enabler v1.0?

DISCUSSION ---

This software was designed and tested exclusively for the Centris and Quadra
computers and the Apple Multiple Scan displays. There may be, and probably are,
bugs when the Display Enabler is used with other pieces of equipment, as you
have discovered.

Currently the only workaround is to remove the Display Enabler v 1.0. Apple
engineering is currently working on revisions to the software that corrects
compatibility problems with other Macintosh computers and displays.

Support Information Services
Copyright 1994, Apple Computer, Inc.

Keywords: SUPT

==

This information is from the Apple Technical Information Library.

19960215 11:05:19.00

Tech Info Library Article Number: 15376