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Macintosh 21 Color Display: No Power In Extreme Cold (3/94)

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TOPIC -----

We have a Macintosh 21-in Color Display that does not power up properly in the morning. It appears to be a cold start problem, but one unit failed at 18 degrees C. Does this symptom have any specific cause or can I fix this by changing any specific module?

DISCUSSION -----

The lower temperature specification for Apple equipment is 10 degrees C. Therefore I am not surprised some customers are having problems when the monitor is in an environment that is at or below 10 degrees C. The one instance you mention where the monitor did not turn on in a room that was 18 degrees C indicates that you have a hardware problem with the monitor. You should replace the power supply module on this particular monitor.

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