



Tech Info Library

Macintosh LC & IIsi: Troubleshooting Intermittent Sound Problem

Article Created: 16 January 1992

* RESTRICTED: Apple Internal and Support Providers Only *
Not For General Public Release

TOPIC -----

Intermittently, the sound fades in and out on my Macintosh LC. I replaced the main logic board, the speaker, RAM, and all software, including the Sound Driver, and the problem persists.

I've also had reports of this sound problem with the Macintosh IIsi.

Is this a known problem, and is there a fix?

DISCUSSION -----

Here are some troubleshooting measures you can try.

Some system extensions (INITs) have been known to interfere with the Macintosh LC and Macintosh IIsi sound. If you are running SoundMaster or SuperClock, try disabling or removing those system extensions.

If you are not running those system extensions or removing them hasn't corrected the problem, try reseating:

- Fan/Speaker Assembly (Macintosh LC)
- Speaker/LED Assembly (Macintosh IIsi)

If the Macintosh stills exhibits the same sound problem, try cleaning:

- Fan/Speaker Assembly contacts on the main logic board (Macintosh LC)
- Speaker/LED Assembly contacts on the main logic board (Macintosh IIsi)

One final suggestion:

If you are using the Macintosh in a high-humidity environment, ensure that the speaker contacts do not have oxidation buildup.

Copyright 1992, Apple Computer, Inc.

Keywords: <None>

=====

This information is from the Apple Technical Information Library.

19960215 11:05:19.00

Tech Info Library Article Number: 9596