

Macintosh LC: Remove SIMMs Before Returning Logic Board to Apple

Article Created: 17 December 1991

* RESTRICTED: Apple Internal and Support Providers Only * Not For General Public Release

TOPIC -----

I am replacing a customer's defective Macintosh LC logic board. The Technical Procedures manual for the Macintosh LC states that all RAM and VRAM SIMMs must be removed from the defective logic board before shipping and reinstalled on the replacement board. However, the replacement board I received from Apple arrived with a VRAM SIMM installed.

Has this policy changed?

DISCUSSION -----

Continue to remove the VRAM SIMM from any logic boards you send back to Apple. If the policy changes, a Service Notice will be distributed to the service providers. Copyright 1991, Apple Computer, Inc.

Keywords: <None>

This information is from the Apple Technical Information Library.

19960215 11:05:19.00

Tech Info Library Article Number: 9584