## Macintosh IIcx/ci: Troubleshooting Power-On Problems (4/94)

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TOPIC -------------------------------------------------------

Several of our Macintosh IIcx and Macintosh IIci computers have exhibited
an intermittent start-up problem.  For example, you have to try several
times to soft or hard boot before system powers on.

DISCUSSION --------------------------------------------------

If a system exhibits an intermittent power-on failure:

1) Check all the cables.

2) Plug the monitor directly into the wall socket and verify that the
   monitor has power.

3) Try a known-good ADB keyboard and cable.

4) Replace the power cord.

5) Check the batteries on the logic board. (Refer to "Battery Verification"
   in the Additional Procedures section of the Macintosh Technical
   Procedures.)

6) Unplug the power cord from the system for 5 to 10 minutes.  Plug
   the power cord back in and turn on the system.  If the system starts
   up normally, replace the power supply.

7) Replace the logic board only.

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