



# Tech Info Library

## Macintosh IIci and Radius Monitor Problem (11/94)

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TOPIC -----

I am using a Macintosh IIci with two monitors, an RGB and a full-page Radius monitor (single-page). The Macintosh IIci acts as though it is connected to a two-page Radius display, so some data is missing from the screen. When you go to the Control Panel, a dialog box appears stating "resource needed is missing" or something to that effect.

Radius is aware of the problem but has been unable to fix it. Do you have a workaround? If not, is there anyone at Radius that you would recommend contacting about the problem? I checked the Tech Info Library and did not find anything about this problem.

DISCUSSION -----

Radius is aware of the problem. They supply a feature, much like "Stepping Out", that allows the use of more screen area than is displayed on the monitor. Apparently, it ships enabled, and to disable the feature, you must access the Control Panel, which is where you are experiencing problems.

In our conversation with them, they suggested that the monitor be installed on a Macintosh II, Macintosh IIx, or Macintosh IIcx and then transferred to the Macintosh IIci. They say that they have been successful with this approach. We do not have the equipment to verify this and can only suggest it as a possibility until Radius delivers a solution.

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