LaserWriter 16/600 PS: Paper Jam in Paper Delivery Assmly 12/96

Article Created: 17 December 1996

* RESTRICTED: Apple Internal and Support Providers Only * $\,$

Not For General Public Release

TOPIC -----

My Apple LaserWriter 16/600 PS printer is experiencing an increasing number of paper jams near the paper delivery assembly. The paper appears to fold up like an accordian before it passes through the paper delivery assembly into the paper output tray. What causes this to happen?

DISCUSSION -----

When paper is unable to make it through the paper delivery assembly there is probably not enough friction between the delivery rollers and the surface of the paper. During use, the rubber delivery rollers accumulate paper dust and other contaminants which cause the rollers to lose their tacky surface. If the level of contaminants is high enough, the paper no longer passes through the delivery assembly to the paper output tray. The solution is to clean the rubber delivery rollers, or replace the entire paper delivery assembly.

There are currently two different versions of the paper delivery assembly available from Apple Computer. Because the LaserWriter Pro 600/630 and the LaserWriter 16/600PS versions appear almost identical, it is very important to make sure that you order the correct version. Use the table below to determine the part number.

Begin_Table

+	-=========+
Printer Model	Delivery Roller Assembly
LaserWriter Pro 600	
LaserWriter Pro 630	922-0292
LaserWriter 16/600PS	922-2637
T	г

End_Table

Copyright 1996, Apple Computer, Inc.

Keywords: <None>

This information is from the Apple Technical Information Library.

19961218 09:46:46.00

Tech Info Library Article Number: 20737