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LaserWriter Bridge & QuickMail 3.0.4 Compatibility Issue (2/96)

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TOPIC -----

This article describes an issue when using QuickMail 3.0.4 and printing to a LaserWriter Select 360 through the LaserWriter Bridge software. When printing either the fifth, or sixth print job, an error from the print monitor indicates "The printer was not found on the network." The printer is not available in the Chooser.

DISCUSSION -----

We found the problem occurs when QuickMail 3.0.4 is running. We were able to verify this by calling a Quick Conference while the Print Monitor is processing a print job. It appears QuickMail 3.5 resolve this issue because it does not reproduce the symptoms.
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Keywords: kcompat,ksts

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