

LaserWriter Driver 8.3: Errors with Pre-Release Version (7/95)

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TOPIC -----

I am using a pre-release version of the LaserWriter 8.3 driver, which was included with my Color LaserWriter 12/600 PS, and I am getting several printing related errors, such as:

• No Desktop PrintMonitor is installed but desktop printing works.

• GX helper is an option for installation, but the Color LaserWriter does not support Quickdraw GX.

• "Apple Color Enhancement or Color Matching Hardware Assist" appear as Options in the Print Dialogue box, but these should not be used.

• Installation begins on computers with System 7.1 even though system software version 7.1.1 is necessary. The install often fails.

• Cannot increase the memory to the Desktop printer icon.

DISCUSSION -----

These errors are caused by the use of a pre-release version of the LaserWriter 8.3 driver. To avoid these errors, use the final version of the LaserWriter 8.3 driver.

These articles can help you locate the software update mentioned here:

• "Where To Find Apple Software Updates" - Lists online services for free Apple software updates.

• "Obtaining Apple Product Support in the USA" - Lists 800 numbers and online services for software updates, Apple support information, and a subset of the Apple Tech Info Library.

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