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LaserWriter Driver 8.3: Apple Printer Utility Errors (7/95)

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TOPIC -----

The Apple Printer Utility v. 2.0b1c1, which was included with a pre-release version of the LaserWriter 8.3 driver, is giving me several different errors, such as:

- Not status IDP error when connecting the printer to a Macintosh.
- Fonts are downloaded, but no fonts are shown in RAM, ROM, or on a hard drive attached to the printer.
- Hard drive will not initialize; it continuously attempts to format and never quits
- Ethernet protocol is always set to off under communication configuration option
- Whenever changes are made with the Apple Printer Utility, a test page is generated
- A page with x's comes out after changing network protocols.

DISCUSSION -----

Version 2.0b1c1 of the Apple Printer Utility is not the final or supported version of the Apple Printer Utility. To avoid these errors, use the final version, 2.0, which was included with LaserWriter 8.3.

The version can be verified by watching the startup of the Apple Printer Utility application. The name listed is "Apple Printer Utility version b1c1."

These articles can help you locate the software update mentioned here:

- "Where To Find Apple Software Updates" - Lists online services for free Apple software updates.
- "Obtaining Apple Product Support in the USA" - Lists 800 numbers and online

services for software updates, Apple support information, and a subset of the Apple Tech Info Library.

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