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LaserWriter 16/600 PS: Envelope and Sheet Feeder Chart (4/95)

Article Created: 30 March 1995

Article Reviewed/Updated: 11 April 1995

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TOPIC -----

Customers are reporting problems using the optional 500-sheet feeder and envelope feeder with the LaserWriter 16/600 PS.

DISCUSSION -----

Although the LaserWriter 16/600 PS and the LaserWriter Pro 600/630 printers appear very similar there are differences between their respective optional cassette and envelope feeders which make them incompatible with each other.

The optional LaserWriter Pro 500-Sheet Feeder (M6550G/A) and the LaserWriter Pro Envelope Feeder (M6510G/A) are designed for use only with the LaserWriter Pro 600/630 and will not work if they are used with the LaserWriter 16/600 PS. The LaserWriter 16/600 PS requires the use of the LaserWriter 500-Sheet Feeder (M2650G/A) and the LaserWriter Envelope Feeder(M2649G/A). The optional cassette and envelope feeders designed for the LaserWriter 16/600 PS are downward compatible with the LaserWriter Pro 600/630. Use the chart below to determine compatability:

Compatibility of Optional Cassette and Envelope Feeders

Printer Model:	M6550G/A	M6510G/A	M2650G/A	M2649G/A
LaserWriter Pro 600	YES	YES	YES	YES
LaserWriter Pro 630	YES	YES	YES	YES
LaserWriter 16/600 PS	NO	NO	YES	YES

If a 500-sheet feeder or envelope feeder is installed and recognized by the printer then an icon indicating its presence will be shown on the startup page. The presence of this icon does not insure that the correct feeder is installed, but it does indicate that the feeder is installed correctly and that it is

communicating with the printer. It is important to use the correct optional feeder for the LaserWriter 16/600 PS and to make sure that the 8.2 or later driver is used so that all of the special and optional features are recognized and made available by the driver.

Once the optional feeders have been removed from their packing materials it is more difficult to differentiate one type from the other. If a customer is experiencing problems then have them check the finished goods packing materials that the feeder shipped in to confirm that they are using the correct feeder for their printer. If the packing materials are not available then use the table below to determine option compatibility based on the serial number.

Description	Serial #'s For 600/630 Use Only	Serial #'s For Use On 600/630, & 16/600 PS
Envelope feeder	JXC00001xxx	LBK00001xxx
500 Sheet Feeder	JDB00001xxx	LBJ00001xxx

'xxx' can be any alphanumeric characters

The Service Source CD provides additional information for service providers on how to identify the different options using the serial number

Article Change History:

11 Apr 1995 - Added serial number information.

Support Information Services

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Keywords: <None>

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19960215 11:05:19.00

Tech Info Library Article Number: 17483