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LaserWriter Select 610: Service Available outside of Japan 3/95

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TOPIC -----

I have a customer's LaserWriter Select 610 that was purchased in Japan but brought to the US. The printer requires service but I am not familiar with it. What is the LaserWriter Select 610 and how do I service it?

DISCUSSION -----

The LaserWriter Select 610 was designed specifically for the Japanese printer market and is not available outside of Japan. The print engine and toner cartridge used in it are identical to those found in the LaserWriter Select 360. The main difference between the LaserWriter Select 610 and a LaserWriter Select 360 is that the LaserWriter Select 610 uses a different I/O controller board which supports Kanji and an internal hard drive.

Except for a unique I/O controller board specially configured hard drive all of the parts and modules used in the LaserWriter Select 610 are identical to those found in the LaserWriter Select 360. I/O controller boards and hard drives are available outside of Japan on an as need basis using a special allocation process. Service providers who need either the LaserWriter Select 610 I/O controller or internal hard drive should contact their service provider support to make special arrangements for ordering these parts.

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