



Tech Info Library

LaserWriter 16/600 PS: Some Hard Disks Incompatible (10/94)

Article Created: 21 October 1994

* RESTRICTED: Apple Internal and Support Providers Only *
Not For General Public Release

TOPIC -----

What is included with the LaserWriter 16/600 PS Internal Hard Disk Drive P/N M3297G/A ?

DISCUSSION -----

The LaserWriter 16/600 PS Internal Hard Disk Drive upgrade kit consists of the following items:

Description =====	Service Part # =====
240 MB HDA, 2.5" (PowerBook style)	661-0895
Hard drive cable	922-1204
Hard drive bracket	076-0474 (includes screws below)
HDA mtg. screws (M3x0.5x4mm, qty. 4)	n/a
Bracket mtg. screws (Panhead, Pozi, qty. 3)	n/a
Disposable wrist grounding strap	n/a
Registration card	n/a

A problem with the initial 2000 manufactured LW 16/600 PS I/O controller boards prevent the HDA to work properly. This leads to a visible failure trying to format the HDA or download fonts with the Apple Printer Utility. All of the service stock inventory has been re-worked to correct the problem.

Since the drive upgrade kit is a customer installable option the following notice is being placed with each Finished Goods upgrade kit:

"A small number of LaserWriter 16/600 PS printers experience incompatibilities with the LaserWriter 16/600 PS Internal Hard Disk Drive. When installing the hard disk, remove the rear cover and check the serial number on the yellow barcode label in the upper right-hand corner of the printer's circuit board. If the last four characters of the number are "34AA," do not install the hard disk and contact your Apple service provider for a warranty exchange of the I/O Controller Board. If the last four characters are not "34AA", continue installing the hard disk following the provided instructions."

Support Information Services
Copyright 1994, Apple Computer, Inc

Keywords: <None>

=====

This information is from the Apple Technical Information Library.

19960215 11:05:19.00

Tech Info Library Article Number: 16588