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LaserWriter Pro 600/630: Image Shifted On Page

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TOPIC -----

What could cause a LaserWriter Pro 630 to print fine from the 250 sheet paper cassette, but when printing from the optional 500 sheet feeder the image shifts up the page over 1/2"?

DISCUSSION -----

Whether the paper is picked up from the 250 or the 500 sheet cassette, the same registration sensor (PS602) is used to notify the DC controller that the paper is in position and ready to begin the printing process. Therefore, if the image is properly registered when printing from the 250 sheet cassette the same should also be true when printing from the 500 sheet cassette as long as both trays are set up for the same paper size.

In most cases the 500 sheet universal cassette has not been configured for the correct paper size, or the cassette size actuators or sensors on the 500 sheet cassette tray option are not functioning properly. Confirm that the tray actuators are properly positioned for the paper size being used. If everything appears normal carefully inspect the cassette size actuator arms (922-0163) and the three micro-switches on the controller board (661-0798).

The following chart indicates the proper positions for the paper size switches for both the 250 and 500 sheet cassette trays.

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Paper Size | Cassette Size Sensing Switches
           | Top      Middle   Bottom
=====
Legal     |  ON      ON       OFF
Letter    |  ON      OFF      ON
A4        |  OFF     OFF      ON
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Executive		OFF	ON	ON
B5		OFF	ON	OFF
No cassette		OFF	OFF	OFF

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