



# Tech Info Library

## LaserWriter: 100,000 Copy Shutdown Article Is Incorrect (11/94)

Article Created: 10 July 1991

Article Reviewed/Updated: 08 November 1994

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TOPIC -----

I read an article in a service newsletter that indicates that the Apple LaserWriter printer shuts down after 100,000 copies. Is this true? If so, does it affect all laser printers or just the Apple LaserWriter printers?

DISCUSSION -----

We believe that the article was referring to the LaserWriter and LaserWriter Plus printers. These printers have two counters: one is on the main logic board and the other is in the engine. Neither of these counters shuts down the printer after 100,000 copies. Apple is not aware of any laser printers with counters that shut down the printer after 100,000 copies.

Apple does refer to 100,000 copies in the Technical Procedures, Preventive Maintenance section. However, it states that when a LaserWriter reaches 100,000 copies, certain items can be expected to be near the end of their life cycles and provides information on how to inspect, clean, and replace these items.

Apple recommends that customers monitor the printer's page count for preventive maintenance purposes. Apple offers Repair Label Logs (part number 826-0481) to assist the customer with this task.

Article Change History:

08 Nov 1994 - Reviewed for technical accuracy.

Support Information Services

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Keywords: <None>

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19960215 11:05:19.00

Tech Info Library Article Number: 7916