



# Tech Info Library

## ImageWriter LQ: Problem Printing Long Documents (11/94)

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TOPIC -----

I'm using an ImageWriter LQ on a network. While a long document is printing, it just stops in the middle (after many pages printed fine) and I get the message: "Your AppleTalk network is not responding. Check your connections and try printing again."

DISCUSSION -----

The message may be a bit misleading: More than likely, the ImageWriter LQ has actually stopped responding, rather than a network failure occurring (which would imply a problem with cabling or the Macintosh computer's serial ports).

There is a Product Notice for the ImageWriter LQ that may pertain to this problem; check the Service Source CD for details on the "ImageWriter LQ Main Board" repair program. If the printer qualifies, Apple will pay for a logic board replacement. If it doesn't qualify, we would suggest starting there in the troubleshooting process, and continuing to the LocalTalk Option Card if that doesn't seem to work.

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Support Information Services

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