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ImageWriter II: Top Pin Is Not Firing (11/94)

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TOPIC --

I am having a problem with an ImageWriter II. The top pin is not firing. I have
systematically replaced the:

- print head
- main logic board
- drive PCB
- print head cable (going to print head)

I have checked all connections along the way and adding shims did not help.

 DISCUSSION ---

Try the color ribbon adjustment for that printer as documented in the Service
Source CD. Also try removing the paper guide and printing with it removed. If
the upper pin then fires, replace the paper guide.

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