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ImageWriter II: Troubleshooting Crowded Output (11/94)

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TOPIC -----

When my ImageWriter II prints (during self-test or under computer control), it occasionally crowds lines together.

I replaced the paper feed motor, but it didn't help. There is no tension on the incoming paper, and there doesn't seem to be any undue tension on the platen. I checked the paper path, and it's completely clear. Any thoughts?

DISCUSSION -----

To resolve this problem, first be sure the paper is at least 18 inches below the printer, and that you are not printing on the top inch or bottom inch of the paper.

If you are using tractor feed paper, be sure that the knob is set for tractor feed. Check the type of paper sensor that is being used. If it is a mechanical sensor, you will need to install an optical sensor.

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