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## ImageWriter II: Problem Keeping Correct Margin (11/94)

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TOPIC -----

Any document sent to my ImageWriter II loses its margins after the first half page. I replaced the logic board and that solved the problem, but only briefly; the same symptoms returned.

DISCUSSION -----

Try removing the paper guide and see if the problem continues. If this solves the problem, the paper guide was installed too close to the platen and was rubbing enough to cause the printer to lose its margin. You should be able to re-install the paper guide and adjust it to work properly.

If the problem is electrical, it could be the drive circuit board, the flexible cable, or the printhead circuit board. The printhead board contains the home position switch, and it may be intermittent or missing the tab that depresses it.

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Support Information Services

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