Tech Info Library

ImageWriter II: Gummed Print Head Problem (11/94)

Article Created: 15 July 1990
Article Reviewed/Updated: 08 November 1994

     * RESTRICTED: Apple Internal and Support Providers Only *
                    Not For General Public Release

TOPIC --

As if some of the print head wires were missing, my ImageWriter II's printing
has become very weak and unable to print a straight line across a page.

I've inspected the machine and noticed a large concentration of thick, gummy ink
around the print head.

Is there some way to fix this other than buying a replacement print head?

DISCUSSION ---

This problem is typically caused by using low-quality ImageWriter ribbons.

To remove the ink buildup, carefully clean the print wires with denatured
alcohol and the spray cleaner Freon TF. A cotton swab is also helpful in dabbing
around the wires to remove the ink buildup.

Also, clean the printer head's nose cone inside and out. The rubber wire guide
may also be removed and carefully cleaned.

Article Change History:
08 Nov 1994 - Reviewed for technical accuracy.

Keywords: <None>

===

This information is from the Apple Technical Information Library.

19960215 11:05:19.00

Tech Info Library Article Number: 7731