GeoPort: Can Not Detect SupraFax 144 Modem Data Tone (12/95)

Article Created: 19 December 1995

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TOPIC --

When a SupraFax 144 modem calls with a data calling tone, to a GeoPort with
MegaPhone and MacTerminal in auto answer, the GeoPort fails to detect the data
calling tone and transfer the call to MacTerminal. When GeoPort does detects the
data calling tone, the MegaPhone greeting stops and hangs up the phone. This
issue does not appear with SupraFax 288 modem.

Why isn't the call being transferred to MacTerminal?

DISCUSSION --

This issue was tested by engineering with a spectrum analyzer. The SupraFax is
sending a fax calling tone (1100 Hz) instead of the data calling tone (1300 Hz).
The GeoPort is reading the call to be a fax rather than data, and functions
correctly.

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Keywords: knts

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19960215 11:05:19.00

Tech Info Library Article Number: 19092