GeoPort Error, Auto-Receive Fax and Modem Not Available (5/94)

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TOPIC --

I was trying to select Auto-Receive Fax in Fax Terminal and getting the
following message:

"Fax Reception has been deactivated because the modem is not available. Please
check that the modem is correctly setup."

DISCUSSION ---

We can duplicate this message by trying to select Auto Receive and disconnecting
the GeoPort adaptor from the modem port. (It doesn't make any difference if the
phone line is connected or not.)

It is likely that you have a bad GeoPort Adapter. If the software has been
reinstalled, try another GeoPort Adapter. If that fails, the serial port itself
may be defective.

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