



# Tech Info Library

## Foreign Keyboards: Support in the U.S. (11/93)

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TOPIC -----

A publishing company in Miami has 100 Macintosh computers. The copy editors write in Spanish. How do they get Spanish keyboards and support using U.S. system software? I know the policy is generally that U.S. dealers can't sell Spanish language equipment and/or system software. Specifically I need to know:

- 1) How to get Spanish keyboards in the U.S.
- 2) How to get support for those keyboards in the U.S. version of System 7.

DISCUSSION -----

Apple's general policy excludes the sale of non-U.S. keyboards in the United States. Bypassing this policy involves Apple Legal and the Customer Support Rep.

The keyboard resource for the Spanish keyboard is necessary to use U.S. System 7. You can then use the Keyboard CDEV to toggle between the U.S. and Spanish configurations. But International System 7 has not been released yet.

Memory Technologies provides keyboards in French, German and Spanish. Refer customers requesting keyboards in French, German, or Spanish, to Memory Technologies at 1-800-950-8411. Refer customers who need foreign language keyboards in languages other than French, German, and Spanish to Apple offices or distributors in the appropriate countries.

Additionally, DataDesk Interational, once a source for foreign keyboards, no longer manufactures them.

### Article Change History:

29 November 1993 - Added international keyboard vendor.

23 November 1993 - Removed reference of vendor. They no longer sell Spanish

keyboards.

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