



Tech Info Library

DOS Compatibility Card: PC Spooler Can't Print Characters (7/95)

Article Created: 24 May 1995

Article Reviewed/Updated: 06 Jul 1995

* RESTRICTED: Apple Internal and Support Providers Only *
Not For General Public Release

TOPIC -----

My ImageWriter cannot print special language characters when printing from my DOS Compatibility Card. My document contains the German characters é (eacute), ö (odieresis), ä (adieresis), and ü (udieresis), but in the printed output these characters are missing.

DISCUSSION -----

We were able to verify this problem. The same failure occurs on all non-PostScript printers. Please note that there are probably several other special language characters besides those listed above that will not print. This problem is related to PC Print Spooler which tries to "match" similar fonts from the PC environment and the Mac environment. This has been reported as a bug to engineering. As of the writing of this article there is not an announced date that a fix will be available.

Article Change History:

06 Jul 1995 - Added information about non-PostScript printers.

Support Information Services

Copyright 1995, Apple Computer, Inc.

Keywords: supt,hts,kwindows

=====
This information is from the Apple Technical Information Library.

19960215 11:05:19.00

Tech Info Library Article Number: 17803