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## DEC PC LPvt433DX: Has Conflict With Printer Drivers (3/94)

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TOPIC -----

A customer has 30 LaserWriter Pro 630 printers that are used on both Macintosh and DEC PC LPvt433DX computers. The LaserWriter Pro 630 prints fine from the Macintosh, but it will not print using the DEC PC. The printer works fine when it is connected to other PC-compatible computers.

Why would the printer work on all PC Compatibles except the DEC PC?

DISCUSSION -----

This is a known problem with the DEC PC LPvt433DX according to DEC technical support. The problem is cured by installing a new video driver that will fix, among other problems, a memory conflict with printer drivers.

The driver may be available from the customer's DEC representative. It may also be downloaded from DEC's software archive on-line service:

- The phone number for DEC's update bulletin board in the US is (508) 496-8800.
- Download F223DI.EXE

The file is a self-extracting archive that should be placed in its own directory. Run the exe file to extract the disk image file, then create the update disk from the files.

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