

DiskCopy: Incompatible with Radius Rocket

Article Created: 10 August 1992

* RESTRICTED: Apple Internal and Support Providers Only * Not For General Public Release

TOPIC -----

I have a Radius Rocket installed in a Macintosh IIci, and I receive the following message when I try to run DiskCopy:

"DiskCopy will not run on this type of Macintosh since certain required support is not provided."

Radius tech support informed me of Mount Disk that allows you to mount a DiskCopy disk image. They informed me that it was Apple shareware.

DISCUSSION -----

Radius confirmed that this is an intermittent problem with Radius Rocket, and they are working to fix it.

There isn't a Mount Disk, but there is a beta software called MountImage that allows you to mount Disk Copy images. It isn't shareware, it isn't supported, and you shouldn't use it in place of DiskCopy, especially for software installation.

We don't know if you can disable the Radius Rocket to run DiskCopy, but you shouldn't use MountImage in place of DiskCopy. Instead, please work with Radius to fix the problem. Copyright 1992, Apple Computer, Inc.

Keywords: kcompat

This information is from the Apple Technical Information Library.

19960215 11:05:19.00

Tech Info Library Article Number: 10524