DAL 1.3: Troubleshooting Failed IVP Installation

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TOPIC --

We installed DAL 1.3 on our VAX system. The system is running VMS 5.4, and
the database is Oracle 6.0.33. The installation runs through. After it
starts to go into the Moving Files phase, we run into problems.

Here is the error message:

```
%VMSINSTAL-I-MOVEFILES, Files will now be moved to their target
directories...
... Verifying DAL Database Adapters ...
%DCL-W-ACTIMAGE, error activating image SQL$INT
-CLI-E-IMAGEFNF, image file not found
R7AAGD$DIA0:[SYS0.SYSCOMMON.][SYSLIB]SQL$INT.EXE;
%DCL-W-UNDFIL, file has not been opened by DCL - check logical name
%TYPE-W-OPENIN, error opening R7AAGD$DIA0:[SYS0.SYSUPD.DAL013]MSAD$.VFY;1
as input
-RMS-E-FLK, file currently locked by another user
%DELETE-W-FILNOTDEL, error deleting
R7AAGD$DIA0:[SYS0.SYSUPD.DAL013]MSAD$.VFY;1
-RMS-E-FLK, file currently locked by another user
%VMSINSTAL-E-IVPFAIL, The IVP for DAL V1.3 has failed.
```

DISCUSSION ---

The installation procedure didn't find the image SQL$INT.EXE in the shared
library directory SYS$LIBRARY. On VAX/VMS, this can mean the module isn't
there, or you don't have enough privileges. Check to see if SYSLIB.DIR has
the appropriate protection. A typical one would be (RWE,RWE,RE,RE). Also,
check to see if the Oracle database was installed properly.

The other messages seem to indicate that other processes are accessing the
files exclusively. If you have DAL running, shut it down before the new
installation. If you have aborted the installation and rerun it, make sure
you delete all left over processes that might have left files open.

The VMS DCl command $ SHOW DEVICE/FILE tells you which files are opened

along with the Process Name and Process ID of the process opening it. If
possible, abort the process and restart the computer before installation.

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