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Color OneScanner 600/27: Freezes After First Scan (8/96)

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TOPIC ---

Why does the Color OneScanner 600/27 "freeze" after the first scan?

DISCUSSION ---

The cause of the successful first scan, but subsequent failure of the second
scan is an optical unit misalignment. On first scan the scanner senses the edge
of the black calibration strip within its specified 5 mm from home position so
it scans properly. However, when the carriage returns to home position in the
high speed drive mode, it slightly overshoots the home position. When it tries
to find the edge of the black calibration strip this time, it cannot find it
within 5 mm and "hangs", or "freezes". To correct this, replace the Optical
Assembly (661-1084).

Keywords: <None>

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