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Color LaserWriter 12/600 PS- Excessive paper jams (6/96)

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TOPIC -----

Every time I attempt to print to a Color LaserWriter 12/600 PS, a paper jam results in the paper pickup assembly. Is there anything that I can inspect or replace before replacing the entire paper pickup assembly?

DISCUSSION -----

Before replacing the paper pickup assembly, inspect it carefully to verify that four springs are present and properly installed. Occasionally, one or more of the springs may become loose, leading to paper registration and timing errors, which are indicated as paper jams on the status panel.

If the problems continue then consult the Color LaserWriter 12/600PS Service Source Troubleshooting section for additional assistance.

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