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Color StyleWriter Pro: Crash When Using Alignment Utility 10/95

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TOPIC -----

I am using the Color StyleWriter Pro printer with driver version 1.5.2 and Desktop Printing software 1.0.3. Whenever I select "Check alignment before printing" in the Utilities section of the print dialogue, the computer will crash with a bus error during the alignment procedure.

DISCUSSION -----

This problem has been verified by engineering. This crash occurs when you have Desktop Printing enabled and try to run the print alignment routine.

The problem is related to the method that the drivers use to communicate with the printers during certain functions. The solution has been identified by engineering and is scheduled to be fixed in the next revision of the Desktop Printing software.

To avoid this crash in the mean time, either turn off background printing in the Chooser when you want to use the alignment feature or use the Extensions Manager to disable Desktop Printing at Startup.

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